

Roll-off Box Service Information Sheet

Prohibited items: Refrigerators, dishwashers, washer and dryers, hot water heaters, stoves and any other large appliance, tires, florescent light tubes, TVs, monitors, computers, paint, chemicals or solvents, hazardous material and any liquids. Disposal of more than three mattresses and/or box springs in box may results in additional disposal fees.

Weight Limit: The maximum content weight is 10,000 pounds. Customer is responsible for overweight violations issued by Lane County and the State of Oregon. A "heavy load" damage fee of \$100.00 will be charged if the weight of the disposed contents exceed the 10,000 pounds weight limit.

Dirt, rock, concrete or asphalt can only be disposed in a 12 yard roll-off box.

Damage caused by customer to roll-off box may result in added charges to your account equal to the cost of the damage remedy.

An excavator cannot be used to compact contents into a roll-off box. It will cause damage.

Load Level: Contents must be at or below the top of the box. We are unable to haul loads above level.

Placement: Roll-off boxes can only be placed on a solid flat surface – concrete, asphalt or packed rock. Roll-off boxes shall not be moved by the customer or customer's agent.

At owner's or owner's agent risk: Cottage Grove Garbage Service Inc is not responsible for property damage associated with roll off box service. The roll-off box will be placed on asphalt, concrete or hard pack gravel where is can be safely delivered and serviced.

Cost: The cost for a roll-off box is the sum of three components: Transport fee, rental fee and disposal cost.

Deposit: A deposit is required for all roll-off service and must be prepaid before box delivery. A credit or debit card must be provided for additional charges that may be due for weight, rental or other fees including additional roll-off boxes and damage remedy cost. The deposit will be applied to the last box provided. If deposit is greater than final charge, a refund will be issued to the form of payment provided.

Form of Payment: We accept check, Visa, MasterCard, Discover and Debit cards.

Issues: Contact our office at 541-942-8321. Our office hours are 9:00 am to 4:00 pm Monday through Thursday and 9:00 am to 12:00 noon Friday.