

## Roll-off Box Service Information Sheet

**Prohibited items:** Refrigerators, dishwashers, washer and dryers, hot water heaters, stoves and any other large appliance, tires, florescent light tubes, TVs, monitors, computers, paint, chemicals or solvents, hazardous material and any liquids.

**Construction demo :** Customer or customer's agent must provide an asbestos survey and proof of abatement (if asbestos detected) before a roll-off box can be delivered.

**Weight Limit:** The maximum content weight is 20,000 pounds. Customer is responsible for overweight violations issued by Lane County and the State of Oregon. A "heavy load" damage fee of \$100.00 will be charged if the weight of the disposed contents exceed the 20,000 pounds weight limit.

**Dirt, rock, concrete or asphalt** can only be disposed in a 12 yard roll-off box.

**Damage caused by customer to roll-off box** may result in added charges to your account equal to the cost of the damage remedy.

**An excavator cannot** be used to compact contents into a roll-off box. It will cause damage.

**Load Level:** Contents must be at or below the top of the box. We are unable to haul loads above level.

**Placement:** Roll-off boxes can only be placed on a solid flat surface – concrete, asphalt or packed rock. Roll-off boxes shall not be moved by the customer or customer's agent.

**At owner's or owner's agent risk:** Cottage Grove Garbage Service Inc is not responsible for property damage associated with roll off box service. The roll-off box will be placed on asphalt, concrete or hard pack gravel where it can be safely delivered and serviced.

**Cost:** The cost for a roll-off box is the sum of three components: Transport fee, rental fee and disposal cost. Additional fees: mattresses and box springs @ \$27 each, tires @ \$37.00 each.

**Deposit:** A deposit is required for all roll-off service and must be prepaid before box delivery. A credit or debit card must be provided for additional charges that may be due for weight, rental or other fees including additional roll-off boxes and damage remedy cost. The deposit will be applied to the last box provided. If deposit is greater than final charge, a refund will be issued to the form of payment provided.

**Form of Payment:** We accept check, Visa, MasterCard, Discover and Debit cards.

**Issues:** Contact our office at 541-942-8321. Our office hours are 9:00 am to 4:00 pm Monday through Thursday and 9:00 am to 12:00 noon Friday.